

## Chairperson's Statement

The 6<sup>th</sup> Consultative Meeting on Consumer Policy among China, Japan and Korea  
4th July, 2014  
Tokyo, Japan

1. We, the State Administration for Industry and Commerce of the People's Republic of China, the Consumer Affairs Agency, Government of Japan and the Fair Trade Commission of the Republic of Korea (in alphabetical order by country name, hereinafter referred as the 'Triparties'), had the 6<sup>th</sup> Consultative Meeting on Consumer Policies among China, Japan & Korea in Tokyo, Japan on July 3 and 4, 2014.
2. The Consultative Meeting on Consumer Policies among China, Japan and Korea started for the purpose of exchange information and views on their consumer policy and the cross-border consumer affairs bringing together the consumer policy officers of these countries, with holding the first meeting in Seoul, Korea in September 2004. Since then, the meeting has been held revolving two-years presidency.
3. Through the meeting so far, we had a discussion on "consumer policy and enforcement framework", "information sharing and cooperation on consumer safety issues" and "cooperation on resolving cross-border disputes" etc., and we agreed on continuing discussion on "information exchange on consumer safety" and "cooperation on cross-border consumer affairs", etc. At the 2<sup>nd</sup> meeting, to further strengthen the existing friendship as well as promote information exchange and cooperation in the field of consumer policy, we agreed in principle on a "draft memorandum of understanding on cooperation in the field of consumer protection among the Triparties", which was signed and took effect afterward, contains articles that stipulate to conduct information exchanges on new policies, laws, and regulations and on prominent problems in consumer disputes and to make efforts to work together on the settlement of cross-border consumer disputes, etc.

4 . At this meeting, we exchanged information on recent consumer policies, enforcement and consumer problem of elderly people. We also discussed about cross-border consumer complaints. As a result, we reached an agreement to conduct an feasibility study on functioning mechanism to handle cross-border consumer complaints among the Triparties. We also reached an agreement to appoint appropriate persons in charge in each country for the purpose of continuing to discuss establishment of comprehensive network for handling cross-border consumer complaints among the Triparties.